



April 21, 2020

Takeda Expands Patient Assistance in the U.S. During COVID-19 Crisis

To our valued patients, customers and other stakeholders,

As the COVID-19 crisis continues to unfold, Takeda's Patient Assistance Response team is working around the clock to help ensure that the people who need our medicines and treatments can continue to access them safely and without interruption.

Consistent with our commitment to prioritizing patients' needs, Takeda has enhanced its existing patient assistance programs for U.S. patients who qualify and need extra help during this difficult time. Highlights include:

- Implementing a new **Job Loss Provision** to the eligibility criteria for Takeda's Help at Hand program to help eligible patients who have lost a job and are experiencing a financial hardship due to the COVID-19 pandemic. Click [here](#) for a listing of Takeda medicines that are available through the Takeda Help at Hand patient assistance and support program;
- Enhancing **free drug programs** for eligible patients enrolled in Takeda's [OnePath](#), [Entyvio Connect](#) and [Hematology Support Center](#) programs who have experienced a loss or gap in insurance coverage due to COVID-19;
- **Extending the eligibility period** for certain patients currently enrolled in Takeda's patient assistance programs to help reduce the time patients spend on securing medication approvals so they can focus on their health and safety during the pandemic;
- Implementing **virtual training** that pairs specially-trained nurses with patients to teach proper self-administration of certain Takeda medicines from the safety of patients' own homes.

Takeda's Patient Services Team is here to help you through this difficult time. For more information, as well as additional eligibility requirements, please refer to the following programs:

For **Takeda Help At Hand** Patient Assistance Program (PAP)*, please call 1-800-830-9159, between 8:00am – 8:30pm ET, Monday through Friday

For **Entyvio Connect**, please call 1-855-368-9846, between 8:00am – 8:00pm ET, Monday through Friday

For **OnePath**, please call 1-866-888-0660, between 8:30am – 8pm ET, Monday through Friday

For **Hematology Support Center**, please call 1-888-229-8379, between 8:30am – 8pm ET, Monday through Friday

Sincerely,
Daniel McNamara
Head of U.S. Patient Services