



PRIVACY NOTICE FOR ADVERSE EVENT REPORTS, PRODUCT QUALITY COMPLAINTS AND MEDICAL INFORMATION REQUESTS (FULL VERSION)

Takeda Pharma AG ('Takeda') being strongly committed to protecting your privacy, will make efforts to protect your Personal Data in accordance with the following Privacy Notice ("Notice") which applies to the personal data that it collects and processes in the context of adverse events reports, product quality complaints and medical information requests that you submit.

Personal Data Takeda Collects and Source

Takeda collects and processes personal data about you. The types of personal data we collect depend on your relationship with Takeda, the types of personal data that you choose to provide as well as applicable laws but may include the following categories of information:

Patients/Consumers:

- Identity;
- Contact information;
- Details about your health condition.

Other individuals such as Health Care Professionals:

- Identity;
- Contact information;
- Training and qualifications;
- Organizational or institutional affiliations.

This personal data that we collect may come directly from you or your caregiver. If you are a patient/consumer the personal data may also come from third-parties such as healthcare professionals who have become aware of an adverse event, product complaint or medical information request that is related to you. Please note that if you are a healthcare professional, it is imperative that you obtain appropriate consent from your patients before you provide us with their personal data or sensitive personal data.

Legal Basis for Processing

Takeda processes personal data based on one or more of the following:

- The processing of your personal data may be necessary in order to comply with applicable laws or regulations relating to adverse event reports and product quality complaints;
- The processing of your personal data may be necessary in order to protect your vital interests;
- The processing of your personal data may be necessary for the purposes of Takeda's legitimate interests in handling your medical information requests. You have the right to opt-out of all such processing of your personal data. You may do so by contacting us as described in the "How to Reach Us" section.

Takeda processes special categories of personal data based on one or more of the following:

- The processing of your health related personal data for dealing with adverse event reports and product quality complaints is necessary in order to address public interests in the area of public health, such as ensuring high standards of quality and safety of health care and of medicinal products or in order to protect your vital interests;
- The processing of your health related personal data for dealing with medical information requests is necessary for the purposes of preventative or occupational medicine or in order to protect your vital interests

How Takeda Uses the Personal Data

Takeda processes personal data about you for the following purposes:

- To respond to your unsolicited request for medical information
- To process information that you provide regarding actual or suspected adverse events;
- To process information that you provide about product complaints;

- To meet regulatory, compliance and legal obligations around adverse event and product complaint reporting;
- For record keeping purposes.

With Whom Takeda Shares Your Personal Data

Takeda may transmit personal data about you to other Takeda affiliates worldwide¹. These affiliates may in turn transmit personal data about you to other Takeda affiliates.

Where necessary, Takeda may share personal data about you with third parties including regulatory agencies, other health authorities and service providers that Takeda contracts with to perform activities or functions related to the purposes specified above on behalf of Takeda. These service providers may include Translation service providers, Takeda Product Partners, Healthcare Professionals, Pharmacovigilance service providers (such as Pharmacovigilance Services Vendors; Pharmacovigilance call centres, digital media and/or Mobile app vendors, CRO study management vendors, archiving vendors, Pharmacovigilance auditing vendors, Market Research and/or Patient Support Program suppliers) or Medical Party Services or call centres.

In the event Takeda decides to reorganize or divest our business through sale, merger, or acquisition, Takeda may share personal data about you with actual or prospective purchasers. We will require any actual or prospective purchasers to treat this personal data in a manner consistent with this Notice.

Takeda may also send certain types of personal data about you to Takeda affiliates, and third parties all over the world for the purposes specified in this Notice. To the extent that this involves the transmission of your personal data to countries outside of Switzerland or the European Economic Area ("EEA") which do not provide a similar or adequate level of protection to that provided by countries in the EEA or in Switzerland, such transfers will be carried out in compliance with applicable law.

How Takeda protects your Personal Data

Takeda will take reasonable and appropriate physical, administrative and technical safeguards to protect the personal data about you from loss, misuse, unauthorized access, disclosure, alteration or destruction.

How long Takeda retains the Personal Data

Personal data will only be stored as long as necessary for the purposes for which it was collected subject to local laws and regulations and legitimate business needs.

Your Rights

Individuals in Switzerland have certain data subject rights which may be subject to limitations and / or restrictions. These rights include the right to request access to and rectification or erasure of their personal data and to obtain restriction of processing. If you wish to exercise one of the above-mentioned rights, please use the contact information below.

How to Reach Us

You can contact us in order to exercise your rights, make inquiries or submit complaints concerning Takeda's processing of your personal. Takeda will take appropriate steps to address requests, inquiries and complaints. Takeda will respond to such requests within thirty (30) business days.

Contact Details: Takeda Pharmaceuticals International AG, Attn: Data Protection Officer, Legal Department, Thurgauerstrasse 130, CH-8152 Glattpark-Opfikon (Zuerich), Switzerland.

Email Address: dataprivacy@takeda.com

This Privacy Notice is effective from 25.05.2018

¹ A list of Takeda's affiliates is available on the following website under "Related Links":
<https://www.takeda.com/en-gb/countries/>